

# Web terms of use and privacy policy

## Privacy policy

This policy establishes how we handle the information we learn about you when you visit our site. Protecting the privacy and personal data of our visitors is of utmost importance to us. Protecting your privacy and your personal data is an important aspect of how we create, organize and implement our activities on-line and off-line.

## Purpose specifications and data collection

In general, you can browse [www.spabolton.com](http://www.spabolton.com) without disclosing any information about yourself. If you visit [www.spabolton.com](http://www.spabolton.com) to read or download information, we collect and store only the following information, which is automatically recognized: the date and time, the originating IP address, the domain name, the type of browser and operating system used (if provided by the browser), the URL of the referring page (if provided by the browser), the object requested and the completion status of the request.

## Cookies and other technologies

We sometimes collect anonymous information from visits to our site to help us provide better customer service. For example, we keep track of the domains from which people visit and we also measure visitor activity on [www.spabolton.com](http://www.spabolton.com), but we do so in ways that keep the information anonymous. We use the information that we collect to measure the number of visitors to the different areas of our site and to help us make our site more useful to visitors. This includes analyzing these logs periodically to measure the traffic through our servers, the number of pages visited and the level of demand for pages and topics of interest. The logs may be preserved indefinitely and used at any time and in any way to prevent security breaches and to ensure the integrity of the data on our servers.

Furthermore, when we collect personal data from you in connection with a transaction, we may extract some information about that transaction in an anonymous format and combine it with other anonymous information. This anonymous information is used and analyzed only at an aggregate level to help us understand trends and patterns. None of this information is reviewed at an individual level. If you do not want your transaction details used in this manner, you can either disable your cookies or opt-out at the order or request stage. Please note that cookies must be activated in order to purchase from our online store.

## Freedom of choice

It is not necessary to sign up on our site. You can browse [www.spabolton.com](http://www.spabolton.com) even if you do not wish to subscribe or to provide personal information. If this is the case,

however, you will be unable to make on-line purchases or receive our newsletters via e-mail. Spa des chutes de Bolton ensures the utmost protection of the personal information entrusted to it and respects the terms of use you have defined.

## **Disclosure**

If you choose to sign up for promotional e-mails or marketing information from other organizations, we will provide them only with your name and address. However, please be aware that these organizations' privacy policies may differ from ours.

You can contact us at any time at the following address to ask that we stop providing your name and address: [info@spabolton.net](mailto:info@spabolton.net).

## **Individual participation/access**

You can ask us whether we are keeping personal data about you, and you can also request to receive a copy of that personal data. Before sending you any personal data, we will ask you to provide proof of your identity. If you are not able to provide proof of your identity, we reserve the right to refuse to send you the personal data. We will make a sincere effort to respond in a timely manner. At any time, you can ask that we delete your data or correct any errors that may have occurred.

## **Security**

We intend to protect the quality and integrity of your personal information. We will continue to enhance our security procedures as new technology becomes available.

Our secure online store relies on payment processing services provided by Desjardins. Under no circumstances do Spa des chutes de Bolton employees see, have access to or otherwise handle your credit card information.

## **Links**

Throughout the Spa des chutes de Bolton, you will find links to third-party Web sites. Please note that Spa des chutes de Bolton is not responsible for the privacy policies or content on third-party sites.